

Billing Instructions for Basic Plus Patients

Patients on the Basic Plus health plan have two cards: one from Anthem Blue Cross and one from Basic Plus.

- **Major medical services**, including office-based surgery, should be billed primary to **Anthem**. After you receive an Explanation of Benefits from Anthem, any unpaid amounts should be billed secondary to Basic Plus.
- **Routine care**, such as physician office visits, should be billed to **Basic Plus**.

The lists below show the services covered by each card. For billing questions, call **Basic Plus Customer Service** at **800-548-7677, option 2**.



Major Medical Services

Hospital inpatient facility services
Hospital inpatient professional services
Hospital outpatient services
Outpatient professional services
Ambulatory surgical centers
Office-based surgery
Emergency care
Ambulance
Skilled nursing facility
Home health care
Inpatient mental health
Infusion therapy
Infertility services

Other Benefits

Prescription drugs (generic only)
HealthyCheck screenings
Well-baby immunizations
Adult screening tests
Acupuncture/acupressure

Routine Care

Physician office visits
Diagnostic testing and lab
Imaging procedures
Physical, occupational, and speech therapy
Acupuncture
Chiropractic care
Allergy testing, serum, and injections
Outpatient mental health
Preventive care
Durable medical equipment
Massage
Hospice
Vision

Other Benefits (need separate card)

Express Scripts
Landmark